



Elysium Collection Privacy Policy

1. Introduction

This Privacy Policy explains how Elysium Collection collects, uses, stores and protects your personal information. We are committed to protecting your privacy and handling your personal data responsibly, transparently and in accordance with applicable data protection laws. For the purposes of data protection law, Elysium Collection is the data controller.

2. Information We Collect

Your name, email address, telephone number, postal address, booking details, payment info, marketing preferences, communication history, competition entries, feedback, cookies, IP address, browser/device info, and other provided data.

3. How We Collect Your Information

Bookings, website visits, newsletter signups, competitions, direct contact, stays, reviews, and social media interactions.

4. How We Use Your Information

Responding to enquiries, processing bookings, providing services, payments, communications, marketing, personalisation, improvements, compliance, and protection.

5. Lawful Basis

We only process personal data where we have a lawful basis.

6. Marketing Communications

We may send marketing communications. You can unsubscribe at any time.

7. Competitions and Promotions

Used to administer competitions. Marketing consent is optional.

8. Sharing Your Information

Shared with properties, platforms, payment processors, providers, advisors, and authorities when required.

9. International Transfers

Data may be processed outside the UK with safeguards.

10. Data Retention

We retain data only as long as necessary.

11. Cookies and Website Tracking

We use cookies and similar technologies.

12. Your Rights

Access, correct, delete, restrict, object, withdraw consent, transfer, and complain.

13. Security

We use appropriate security measures.

14. Children's Privacy

Not intended for under 18s.

15. Links to Other Websites

Not responsible for third-party websites.

16. Changes to This Privacy Policy

We may update this policy.

17. Contact Us

Elysium Collection

Email: marketing@elysiumcollection.co.uk