

Elysium St Mawes Community Competition Terms & Conditions

1. Promoter

The promoter of this competition is **Elysium St Mawes c/o the Elysium Collection**.

2. Eligibility

This competition is open to individuals aged 18 years or over.

Employees of Elysium Collection, their immediate families, agents, or anyone professionally connected with the competition are not eligible to enter.

3. How to Enter

To enter, participants must complete the entry requirements stated in the competition post, advert, landing page or promotional material.

Only one entry per person is permitted unless otherwise stated. Entries that are incomplete, duplicated, automated, fraudulent, or submitted after the closing date may be disqualified.

4. Competition Dates

The competition will open on Thursday 9th July with winners being drawn at random and announced on Monday 10th August.

Entries received after the closing date will not be accepted.

5. Prize

Each person who enters will receive a 20% off voucher for Elysium St Mawes. Specific terms for this offer to be provided along with voucher when distributed.

3 entries will win one of the following –

- A free night stay for 2 with dinner, breakfast, and access to our thermal suite.
- Dinner for 2 with a bottle of wine.
- A day for 2 in our thermal suite with lunch.

All prizes are redeemable at Elysium St Mawes only.

The prizes are valid to be used **until end of April 2027**, and excludes Christmas, Easter and Valentine's. The stay / visit must be booked and completed before the expiry date.

6. What Is Included

The prizes include –

- A free night stay for 2 adults sharing 1 Boutique Double room for 1 night, with dinner from our standard menu. Dinner includes a starter, main and dessert

- per person. Breakfast from our restaurant and access to our thermal suite – please note the thermal suite is for guests aged 18 and over only.
- Dinner for 2 with a bottle of wine. Dinner includes a starter, main and dessert per person, and a bottle of house red, white or rose wine.
 - A day for 2 in our thermal suite with lunch. Please note the thermal suite is for guests aged 18 and over only. Lunch will be a 2-course lunch from our restaurant.
 - All prizes are valid for redemption at Elysium St Mawes only.

7. What Is Not Included

The prize does not include travel, transfers, meals or drinks outside of the specific prize inclusions above, spa treatments, activities, room upgrades, insurance, spending money, or any other additional extras.

Any extras, upgrades, additional guests, or incidental charges must be paid for by the winner.

8. Availability

The prize is subject to availability at the chosen property.

Blackout dates, peak periods, special events, minimum stay requirements, and other restrictions may apply.

Elysium Collection cannot guarantee availability at a specific property or on specific dates.

9. Booking the Prize

The winner must contact Elysium Collection directly to arrange their stay, please contact lc@elysiumcollection.co.uk for more information or to book. Further booking instructions will be provided once the winner has been confirmed.

Once booked, any amendments or cancellations will be subject to availability and Elysium Collection's standard booking terms.

10. Room Type

The prize is based on a Boutique Double room type only. Room upgrades may be available at an additional cost, subject to availability.

11. Non-Transferable Prize

The prize is non-transferable, non-refundable, and cannot be exchanged for cash, credit, vouchers, or any other alternative.

Elysium Collection reserves the right to offer an alternative prize of equal or greater value if the advertised prize becomes unavailable for reasons outside its reasonable control.

12. Winner Selection

The winner will be selected in accordance with the competition entry mechanic stated in the competition post, advert, landing page or promotional material.

If the winner is selected at random, the draw will be made from all valid entries received before the closing date.

13. Winner Notification

The winner will be contacted using the details or account used to enter the competition.

If the winner does not respond within the timeframe stated in the winner notification, or within 7 days if no timeframe is stated, Elysium Collection reserves the right to select an alternative winner.

14. Guest Requirements

The prizes are for two adults only. The winners and their guests must comply with the chosen property's standard guest policies, house rules, and check-in requirements.

A valid payment card may be required at check-in to cover any extras or incidental charges.

15. Damage and Conduct

The winners and their guests are responsible for any damage, loss, or additional charges incurred during their stay.

Elysium Collection reserves the right to refuse entry or remove guests who behave inappropriately, unlawfully, or in breach of property rules.

16. Marketing Communications

Entrants will be given the option to sign up to receive marketing communications from Elysium Collection, including news, offers, promotions and updates.

Marketing consent is optional and is not required to enter the competition.

Entrants who choose to opt in may unsubscribe at any time by using the unsubscribe link included in marketing emails or by contacting Elysium Collection directly.

17. Suggested Marketing Opt-In Wording

Where the competition is hosted online, the marketing opt-in should be presented as a separate, unticked checkbox, for example:

☐ **I would like to receive marketing emails from Elysium Collection, including news, offers, promotions and updates. I understand I can unsubscribe at any time.**

This box should not be pre-ticked and should not be required in order to enter the competition. The ICO's guidance says consent requires a clear affirmative action and must be freely given, specific, informed and unambiguous.

18. Publicity

By entering, participants agree that Elysium Collection may announce the winner's name and/or social media handle in relation to the competition.

Elysium Collection may request further publicity content from the winner, such as photographs or testimonials, but this will not be mandatory unless clearly stated before entry.

19. Data Protection

Personal information provided as part of the competition will be used to administer the competition, contact entrants where necessary, contact the winner, and fulfil the prize.

Where an entrant has separately opted in, their information may also be used to send marketing communications from Elysium Collection.

Personal data will be handled in accordance with Elysium Collection's Privacy Policy.

20. Responsibility

Elysium Collection is not responsible for entries that are lost, delayed, misdirected, incomplete, corrupted, or unable to be submitted due to technical issues or circumstances outside its reasonable control.

21. Right to Amend or Withdraw

Elysium Collection reserves the right to amend, suspend, or withdraw the competition or these terms and conditions where necessary due to circumstances beyond its reasonable control.

22. Acceptance of Terms

Entry into the competition constitutes acceptance of these terms and conditions.

23. Governing Law

These terms and conditions are governed by the laws of England and Wales, and entrants submit to the exclusive jurisdiction of the courts of England and Wales.